

Desert Cove Homeowners Association

Welcome Director Report General Meeting – April 28th, 2026

Good evening, I am Sharron McDougall. As of October 1st, last year, I have been your Welcoming Director for the DCHA.

Welcome Visits:

So far in fiscal year 2025/26 have welcomed **13** new families to our wonderful community.

I have two more families to visit within the next few weeks.

I take such pride and joy in welcoming new members. It brings such a smile to my face to provide information regarding the various activities and amenities that are available to us. We are so fortunate to be living in a community that values and respects their neighbours.

Resident Handbook:

- New residents are interested to learn about such things as how our mail works, our Fire Protection Agreement and the Emergency First Aid Responder Team and the services they provide. The facilities including the pool and hot tub are highlights along with the comprehensive list of activities and social events happening at the Recreation Centre. The general impression is that new residents are excited to become a part of such an active community.
- I ensure that the information provided to new residents is current and regularly review the Resident Handbook to ensure that it is complete.

Communications:

- Communication options including the website, the DC News and DC Connects are highlighted so that residents have a way of researching information for themselves and know who to contact for various issues that may arise.

Welcome Gifts:

- Recently we agreed to provide welcome gifts to new residents. Each new homeowner will receive two beautiful slate coasters engraved with the Desert Cove Logo. So far this has been very well received.

I have only lived here for three years and I feel that my neighbours and friends here are like family. I have found a home here where I feel welcome. I love to share that feeling with our new residents.

My father taught me to believe that Strangers are Friends we haven't met yet. I have come to strongly believe that, as all of you were strangers not too long ago, but now I feel part of the DCHA family. Please help me in welcoming our new residents to also feel they have made the right decision by choosing to live in our community.

We are blessed!

Thank you!

Sharron McDougall
DCHA Welcome Director